

# Depop recruitment and communication practices

At Depop, we want your application experience to be smooth, transparent and secure. Some individuals may try to misuse company names to contact job seekers, so to help you feel confident when applying, here's what to expect from our recruitment process - and how to spot anything that doesn't seem right.

## How we recruit:

Our legitimate recruitment process includes:

- Job postings on our official careers page and recognized job boards
- Communication from verified @depop.com email addresses only
- Formal interviews conducted via professional video conferencing platforms or in-person

Official offer letters sent through our applicant tracking system

## Depop will never:

- Ask you to pay any fees to apply for, process, or secure a job
- Request sensitive personal information (bank details, national insurance/social security numbers, or copies of identity documents) before a formal offer is made
- Conduct interviews or recruitment via personal messaging apps
- Promise guaranteed earnings or unusually high salaries with vague job descriptions
- Use email addresses from non-Depop domains for official recruitment

## If something feels off:

- 1. **Don't respond** or click any links
- 2. Don't provide personal information or make any payments
- 3. Verify by checking our official careers page for legitimate openings
- 4. **Check** the sender's email address carefully fraudsters often use similar-looking domains

#### Received a suspicious message, or suspicious email claiming to be Depop?

If you believe you've been contacted by a scammer impersonating Depop, please report it to our security team at [infosec@depop.com]. Include any phone numbers, email addresses, websites, or screenshots if possible.

Already shared personal information or clicked a suspicious link?



Depending on what information you shared, you may want to monitor your financial accounts and consider reporting the incident to Action Fraud (UK) or the FTC (US).

https://reportfraud.ftc.gov/

https://www.actionfraud.police.uk/reporting-fraud-and-cyber-crime